



2024-2025
ANNUAL REPORT

# CCR MISSION STATEMENT

CCR works with individuals. communities, courts and other institutions to manage and resolve conflict.

### **CCR CORE VALUES**

#### **Core Value #1: Commitment to Serving the Community**

- Apply consistency and clarity in message and practice
- Be responsive
- Exhibit flexibility and resiliency

#### **Core Value #2: Collaborative Spirit**

- Engage and involve one another
- Celebrate each others' successes
- Pitch in and find ways to contribute
- Give and receive constructive feedback

#### **Core Value #3: Inclusivity**

- Value individual differences
- Create space for new and different ideas
- Exhibit transparent communication and understanding

#### Core Value #4: Strive for Personal Best

- Continuously learn and improve
- Take responsibility
- •Think outside the box

#### **Core Value #5: Inspire Growth and Success**

- Support and encourage each other
- Embrace and learn from challenges

# WHAT ARE CORE VALUES?

Core values are a set of beliefs that enable an organization to function at its highest level, and are shown through behaviors that members are expected to exhibit and practice. Core values apply internally to staff and volunteers, and externally to client and stakeholder relationships.

#### Core Values guide an organization and its members when:

- Clarifying the organization's identity and supporting its strategic plan
- Leading meetings and projects
- Making decisions or resolving disputes
- Educating the public about the organization

#### **DEAR CCR COMMUNITY,**

Center for Conflict Resolution is celebrating 46 years of working with individuals, communities, courts and other institutions to manage and resolve conflict. During the 2024-2025 period, CCR built on that legacy, growing all of its program areas through innovation, dedication, and a desire to serve the community.

Since its inception in 2020, CCR has served more than 50,000 individuals through the **Early Resolution Program**. Supported by Cook County, the Circuit Court of Cook County and the Chicago Bar Foundation, CCR provides both case management and mediation services for ERP, and, in partnership with all the legal aid organizations involved, continues to innovate its technology and processes to better serve those in housing crisis.

Our **Training** department has also seen exponential growth in the past 5 years. The team now has four full-time members; offers trainings and workshops nation-wide; has expanded the diversity of clients; and has offered more scholarships than ever.

**Mediation Services** continues to respond and adapt to the needs of the community: in the last four years, youth program referrals have increased

by 213%, small claims referrals increased by 220%, and Stalking/No Contact referrals increased by 35%. In response to this growing need, CCR grew its volunteer pool from 180 active volunteers to 215.

In order to manage this growing need and better serve our clients, our Volunteer department spearheaded an Equity Audit of our volunteer process. Through the recommendations of this audit, we will be able to work toward better reflecting and representing the clients we serve.

Because of this growth, CCR is able to serve more than 15,000 people annually - we could not do this work without YOU!

All of our community members - volunteer mediators and trainers, Volunteer Council members, Board and Auxiliary Board members, Past Presidents, funders, community partners and staff members – play a role in making these program areas thrive. In this report, please enjoy, and be inspired by, a snapshot of the amazing individuals, organizations and institutions that move our work forward. Our gratitude for your dedication is endless – here's to the next 46 years of growth and innovation!

Sincerely,



Whitney Trumble
Interim Executive Director



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Kenneth Gunn
President, Board of Directors

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## CCR STRATEGIC PLAN 2022-2025

# STRATEGIC GOAL 1 Strengthen community awareness of and engagement in conflict resolution services.

- Refine CCR's marketing strategy to increase community awareness
- Conduct targeted community outreach
- Center and prioritize community-referred cases

# Leverage CCR's training brand to expand training clients and revenue.

- Create and implement a training-specific marketing strategy
- Achieve growth in targeted training clients
- Active promotion of CCR training by board members in their networks

# STRATEGIC GOAL 3 Prioritize diversity, equity, and inclusion to better serve our clients and communities.

- Strengthen volunteer recruitment and retention, with a focus on DEI
- Strengthen staff recruitment and retention, with a focus on DEI
- Focus on staff and volunteer morale and experience
- Continuously evaluate and improve accessibility for clients and volunteers

# Position CCR internally for sustainability, resiliency, and growth.

- Evaluate and re-design CCR's organizational structure
- Prioritize sufficient staffing, new roles, and hiring in budgets and decision making

- Complete succession plan
- Strengthen and increase board support for CCR, including time, talent, and treasure
- Strengthen and increase auxiliary board support for CCR, including time, talent, and treasure

# STRATEGIC GOAL 5 Support organizational vitality with expanded funding.

- Sustain CCR's strong relationships with courts and within legal aid
- Strengthen and diversify fundraising efforts
- Increase board leadership in development and fundraising each year

# HONORING FORMER EXECUTIVE DIRECTOR, CASSIE LIVELY

CCR is profoundly grateful to former Executive Director Cassandra Lively for 20 years of dedication and leadership.

Throughout Cassie's tenure as a Case Manager, Director of Case Management and Executive Director, she lived and breathed the ideals of the organization and served as a true champion of mediation. Cassie always cared deeply for staff and volunteers, and was willing to stand up for partners and participants to ensure everyone was receiving support, being heard, and accessing the resources they needed. Under Cassie's guidance, CCR nearly tripled in staff size, the volunteer pool expanded to over 200 active volunteers, and tens of thousands of individuals were able to access mediation. Cassie led CCR with passion, tenacity and grace, and the CCR Community is forever grateful for her service.

#### **ERP**

#### CCR's role in Cook County's Early Resolution Program (ERP) continues its positive impact.

Launched in early 2021 in response to the major increases in eviction and consumer debt case filings due to the COVID-19 pandemic, the Early Resolution Program has grown into a model program that influences comparable programs across the country.

The program is led by and was developed in partnership with Cook County government, the Circuit Court of Cook County, the Chicago Bar Foundation, and several Chicago-area legal aid organizations. CCR has the central role of facilitating the program, which includes providing dedicated and highly trained CCR staff as case managers and certified mediators, working within all six of Cook County's municipal court districts. The program is virtual, allowing CCR's ERP staff to serve litigants

in multiple courtrooms across the county simultaneously. In some courtrooms, a hybrid model is used allowing both in-person and virtual court appearances. Virtual access to both the courtroom and FRP services has been very helpful for participants who would otherwise be unable to access these resources or participate in the court process. Jim Alrutz, CCR's ERP Programs Director, says, "I'm fortunate to be leading a specialized and dedicated team who play a number of roles throughout the process, all with the goal of helping to resolve the conflict or at least to better prepare the litigants to manage their own case going forward." In court, the judge will refer a litigant to the ERP and the case managers direct self-represented litigants with eviction or consumer debt cases to valuable legal aid resources and mediation if appropriate. Agreements reached

in mediation are written up by the mediator and submitted to court by the ERP case manager thereby avoiding costly courtroom trials. Jim explains, "The successful partnerships between CCR and Cook County court system judges, court clerks, legal aid organizations, and rental assistance programs provides litigants full access to resources and an efficient. streamlined process." Since 2021, there have been over 50,000 eviction and consumer debt cases referred to the program, meaning many people in our community have been helped during a very challenging and stressful time in their lives. In the last year alone, there have been 830 FRP cases referred to mediation. with 84% of parties reporting that they were satisfied or very satisfied with mediation and 99% of parties reporting that their mediator treated them with respect. The entire ERP

#### (ERP cont'd)

team is proud to continue to make a significant and positive impact throughout Cook County.

#### **CCR ERP Eviction Mediation Story**

Manuel and Kevin are brothers and business partners. About 5 years ago, they decided to open their own management company in Chicago. They owned 3 small houses and are very proud of the work they have accomplished during the past years. Laura and Joe have been renting from Manuel and Kevin for the past two years. They moved to Chicago from Honduras about 15 years ago looking for better opportunities and a better future, but recently they faced a lot of difficult circumstances in their lives.

As the mediator asked the participants about their landlord/tenant relationship, both sides described it as good and amicable until 8 months ago when Laura and Joe stopped paying rent. Laura got a

little emotional and interrupted the mediator to apologize to Manuel and Kevin for not paying rent for so long. She expressed she felt embarrassed and recognized that Manuel and Kevin had every right to take them to court. The mediator asked Manuel or Kevin if they had something to say, to which Manuel responded that they didn't have anything against them, that it was all about keeping their business afloat, and for that reason they needed the money and house back. Parties had their next court date the following week, so the mediator asked the landlords about what they were looking to get from the tenants. Kevin answered by saying that they owed \$12,000 in back rent plus \$2,000 of the water bill, so they wanted them to pay that \$14,000 and move out in a month. Laura and Joe looked shocked after hearing the amount but responded that they didn't have any money, and shared that during the last 5

months. Laura suffered from an injury and had to pay for medical care out of pocket. They were planning to use their tax refund money to pay for part of the past due rent, but Laura's stepdad, who was like a father to her, passed away, and they had to help pay to repatriate his body to Honduras. The mediator asked Manuel and Kevin if they were aware of this. They shook their heads no, then Kevin shared that they cut all communications with Laura and Joe about 6 months ago when they started the eviction process. The last call they received from Laura was before they filed the case, and was about her trying to apply for rental assistance, to which Manuel told her that the only thing they wanted was their apartment and for them to move out. Laura took this as if they didn't want any rental assistance money and stopped that process. Manuel took it as maybe they would get money from rental assistance, but

#### (ERP cont'd)

the money never came and all communication between them was lost. After hearing each other and how different their perspectives were, the siblings offered a new option to Laura and Joe. They understood the couple had gone through a lot over the past few months, and as a way to leave things in a good place, they would forgive the money owed if the tenants paid the water bill and moved out in a month. Laura and Joe thanked them for the offer but rejected it since they didn't want to make promises about something they couldn't follow through on. The mediator asked the tenants if there was anything they wanted to offer Manuel and Kevin. Laura and Joe took a moment to think about it and offered to pay for some of the water bill and move out in 45 days. Manuel and Kevin were not happy with the offer; they felt they were

being extremely generous and expressed that were ready to end the session and go back to court. To give the parties one final opportunity to share their thoughts, the mediator asked Laura and Joe to clarify how much of the water bill they could cover and explain why they needed 45 days to move rather than the 30 days Manuel and Kevin were offering. Joe started by saying that they didn't feel comfortable agreeing to the full \$2,000 of the water bill because they didn't have any extra money, and they didn't want to be seen as liars if they were not able to follow through. Then Laura interjected and said that they could only pay \$1,500 of the water bill before the end of the month, and that they desperately needed the 45 days because they had been looking for a new place to move for months and had no luck. Because of the generosity

Manuel and Kevin were showing them, they were committing to move out no matter what. After listening to Laura and Joe, both Manuel and Kevin said, "Ok, let's make this work" Manuel and Kevin agreed to take the \$1,500 and to give them 45 days to move out. For them, having their house back was the priority, so they were trusting Laura and Joe to follow their word. The mediator wrote the agreement and before the mediation ended. Laura thanked the landlords for their generosity and patience. She apologized again for creating so much stress in their lives and business, and promised to follow the agreement. The brothers thanked her and wished her all the best, reminding her that they didn't have anything against them but they were just doing what they had to do to protect their livelihood and families

# **COMMON MEDIATION CASE TYPES AT CCR**

#### **Better Business Bureau:**

• usually consumer/merchant disputes

#### Chancery:

• disputes over larger amounts of money

#### **Civil Trial:**

• contract disputes, tenant-landlord issues

#### **Cook County Commission on Human Rights:**

discrimination cases referred by CCCHR

#### **Early Resolution Program:**

landlord-tenant and debt collection disputes

#### **Eviction:**

• landlord files to evict current tenants

#### Fee:

• often disputes over unpaid legal fees

#### Residential:

• involves a residence, often neighbor or roommate

#### Self/Community Referred:

anyone can bring a case to CCR!

#### **Small Claims:**

• business or familial contracts or loans disputes

#### Stalking/No Contact:

• stalking/no contact order filed by party/parties

#### YOUTH-SPECIFIC CASES

#### Juvenile:

• multiple affected parties participate

#### Juvenile Family:

• youth and member(s) of their family

#### Juvenile Reentry:

• detained youth work through next steps

#### **FAMILY-SPECIFIC CASES**

#### Initial Parenting Agreement:

• first parenting plan draft, never married

#### **Parenting Agreement:**

parenting plan, never married

#### Post-Decree:

• modifying agreement post-divorce

#### Financial Mediation:

• family or former family splitting assets

#### **Guardian Ad Litem:**

• guardianship of a child or adult

#### GARDENEERS + CCR: GROWING MORE THAN JUST GARDENS

Since 2014, Gardeneers has been transforming schoolyards into thriving gardens across Chicago's south and west sides. Their mission goes far beyond planting vegetables—they're tackling food injustice head-on by teaching students how to grow their own food, connecting them to the history of agriculture and nutrition, and making fresh produce available in neighborhoods where it's often hard to find. Every harvest isn't just food—it's empowerment, education, and community resilience.

But cultivating healthy communities doesn't stop at the soil. With a team of 33 AmeriCorps members—each bringing their own energy, ideas, and personalities—conflict inevitably sprouted. Gardeneers knew that to keep their mission strong, they needed tools for resolving differences.

That's where the Center for Conflict Resolution (CCR) came in. After researching their options, Gardeneers chose CCR as their partner, confident in CCR's reputation for practical, people-centered training. Together, they set out to build skills that would help staff and volunteers handle disagreements with patience, empathy, and confidence.

Since 2023, CCR has designed customized workshops for Gardeneers, first with a staff training and later expanding to their AmeriCorps teams. Real-life examples from the garden became the foundation for practice, with CCR trainers helping participants turn tense moments into opportunities for understanding. One of the most powerful lessons? That even when perspectives differ, it's possible to find common ground—sometimes in places you least expect it.

Leah Goldboom, Director of AmeriCorps at Gardeneers, described the CCR Training Team as "organized and easy to work with, personable, not too serious, friendly, and intuitive." Staff and volunteers left workshops with something valuable in hand: a stronger sense of how to approach conflict with clarity and calm. Leah walked away with a deeper understanding of the hierarchy of needs, and with CCR's guidance, the Gardeneers team began to see conflict less as a roadblock and more as an opportunity to grow together.

Today, Gardeneers and CCR continue to cultivate not just gardens, but relationships rooted in respect, collaboration, and shared purpose. Through their partnership, youth, staff, and volunteers alike are learning to value each other's perspectives, embrace creative problem-solving, and strengthen the bonds that nourish both people and communities.







#### **ALVIN DODEK**



Alvin Dodek is a partner at WH Trading LLC, where he has been involved in all aspects of the company over the past 30 years, including, trading, education, and management.

Alvin began his career as an intellectual property attorney and it was his time doing pro bono and clinical work that got him interested in Alternative Dispute Resolution. Seeing the difficulties around clients not having their voices heard, and getting lost in difficult systems eventually led Alvin to CCR's Mediation Skills Training and ultimately to its Mediator Mentorship Program. What attracted Alvin to CCR was the training which provides the necessary tools to assist in giving people a voice in resolving their own disputes and focusing on what is important to each individual in finding those resolutions. As a volunteer since 2024, Alvin has mediated 20 cases for CCR and provided consistent coverage within the court adapted model mediations encompassing small claims, eviction, and consumer debt issues. Alvin is a great example of the solid, reliable volunteers who regularly show up to make our work and mission possible.

#### JESSICA SULLIVAN-WILSON



# Jessica Sullivan-Wilson is a passionate narrative builder, facilitator, storyteller, and cultivator of community.

With a decade of experience, Jessica uses her unique combination of classroom experience and legal expertise to cultivate spaces where community, educators, and students come together to manifest the school communities they deserve.

In 2013, Jessica served as a Public Interest Law Initiative Intern for Center for Conflict Resolution, it was during that time she case managed and became a trained mediator. Fast forward to 2025 Jessica is still serving CCR in her role as an Auxiliary Board Member. She is a proud 2018 Chicago United for Equity Fellow and 2020/2021 Senior Fellow and a 2021 Surge Institute Alumna.

Born and raised in Gary, Indiana, Jessica earned her B.A. in English and Theatre Arts. Secondary Education from Elmhurst University, and her Juris Doctorate and Masters of Arts in Liberal Studies-English from Valparaiso University. She serves as the Managing Director, Partnerships at Teach for America Greater Chicago-Northwest Indiana. Jessica lives in the Woodlawn neighborhood in Chicago with her husband Robert and their dog Huey and enjoys crafting, spoken word and of course—live theater.

#### **ESSEX MITCHELL**



Essex Mitchell has been a volunteer mediator at CCR since June 2024 providing excellent and consistent mediation across a wide variety of case types including Small Claims, Evictions, Stalking No-Contact, and Consumer Debt issues.

He received his Certificate in Mediation Skills Training from Northwestern University in August 2023 and was later accepted into the Mediator Mentorship Program (MMP) at CCR in January 2024.

Essex is on the Board of Directors at the Clara Abbott Foundation. Before retiring in June 2022, he was Divisional Vice President, Employee Relations at Abbott Laboratories. His prior Abbott leadership roles included Divisional Vice President, Business Human Resources - Abbott Nutrition and Divisional Vice President, Organization Effectiveness. He also served on the Supervisory Board of Abbott's German subsidiary, Abbott GmbH.

A Philadelphia native, Essex holds a bachelor's degree in labor studies from the Pennsylvania State University.

Due to his extensive background in Human Resources he was very familiar with various forms of conflict resolution and wanted to find a way to utilize that knowledge in retirement. Volunteering at CCR was a perfect opportunity to allow him to help get parties to truly hear one another because it enhances the prospects of mutual and voluntary self-directed resolutions. He also believes an advantage of mediation is that it gives each party an opportunity to gain incremental information and understanding of the other person's concerns and interest.

#### KATIE KOLON

Katie Kolon is the founder of Mutual Ground Strategies, where she helps individuals and organizations navigate conflict, strengthen communication, and build healthier ways of working together.

She provides mediation, coaching, facilitation, and training that empower people to find their own solutions and create environments where both employees and businesses thrive.

Katie's path to mediation began while in law school and pursuing an MA in International Relations, when she completed her first mediation training. After working as an employment lawyer litigating cases around unpaid wages, discrimination, and harassment, she realized that financial remedies alone could not address people's deeper needs for understanding, accountability, and healing.

That recognition led her to the Center for Conflict Resolution, where she became a certified mediator in 2012 and has since served as both mediator and coach, mediating more than one hundred cases across a wide variety of case types including Eviction, Small Claims, Stalking No-Contact, Fee Disputes, Juvenile Criminal Misdemeanor matters, Parenting and Guardianship cases and more.

Her career has also spanned teaching, research, and leadership roles in cybersecurity and customer success, experiences that bring breadth and perspective to her mediation practice. In 2024, she launched Mutual Ground Strategies to expand access to conflict resolution in workplaces and beyond. Outside of her professional life, Katie enjoys competitive sailing, sewing, and cooking.

#### **KATIE DIGGINS**

# Katie Diggins joined CCR as a volunteer mediator in 2020 with a background in law and education policy.

She is now a dispute resolution specialist who works as a mediator and administrative law judge as well as teaching mediation at her former law school. She is active with CCR as a member of the Board of Directors, trainer and volunteer mediator. Katie has mediated nearly 40 cases for CCR across all types of disputes including Small Claims, Eviction, Fee Disputes, Parenting, and Juvenile matters.

Previously, she specialized in commercial and employment litigation at Winston & Strawn and Sheppard Mullin in Chicago. She then joined TNTP, a national non-profit that aims to end educational inequality, where she consulted with K-12 public school district officials and state level policy makers regarding teacher preparation and retention.

# MICHAEL NATHANSON



CCR honors the life and contribution of long serving volunteer mediator, facilitator, and trainer, Michael Nathanson, who unexpectedly passed away in July 2025. Michael loved CCR, the people and the process. He was a valued volunteer who was the go-to person when new mediators were struggling with understanding and executing the mediation process. He would get them over the hump. If there were a new CCR program or project, Michael would be offering his services and would always bring a unique view and voice to the discussion. Michael was not only a "jack of all trades", he mastered them all. He brought all his varied work and life experience to his over 40 years of invaluable service to CCR...what will we do without him? It's hard to imagine CCR without Michael.

# 2024-2025 DONORS

CCR continues to thrive thanks to the generosity of so many organizations and individuals. To all of our contributors, we extend our most sincere gratitude.

## CCR Event Sponsors 2024 and 2025

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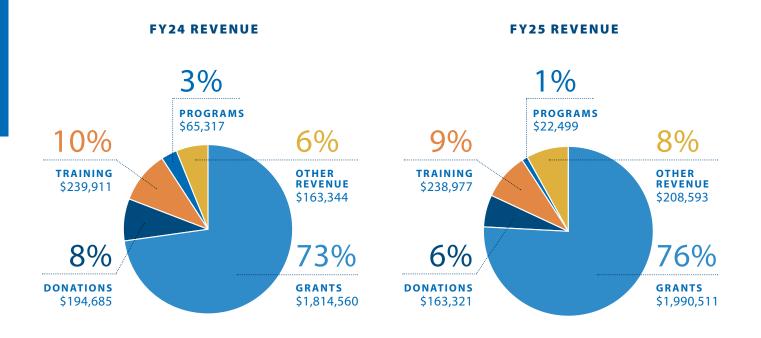
# Statement of Activities: 2024

(for year ended May 31, 2024)	Without Donor	With Donor Restrictions	Total
SUPPORT AND REVENUE	Restrictions		
Contributions of cash and other financial assets			
Grants and contributions	\$ 1,470,095	\$ 44,465	\$ 1,514,560
Dispute Resolution Center Act Grant	300,000		300,000
Contributed nonfinancial assets	146,913		146,913
Special event revenue	237,782		237,782
Less: Costs of direct benefits to donors	(43,097)		(43,097)
Training fees	239,911		239,911
Rental income	16,268		16,268
Other revenue	65,317		65,317
Interest income	163		163
Net support and revenue	2,433,352	44,465	2,477,817
Net assets released from restrictions	49,233	(49,233)	
Total Support and Revenue	2,482,585	(4,768)	2,477,817
EXPENSES			
Program services			
Mediation services	1,761,524		1,761,524
Training	468,500		468,500
Total Program Services	2,230,024		2,230,024
SUPPORTING SERVICES			
Management and general	179,197		179,197
Fundraising	85,835		85,835
Total Supporting Services	265,032		265,032
Total Expenses	2,495,056		2,495,056
Change in Net Assets	(12,471)	(4,768)	(17,239)
NET ASSETS			
Beginning of year	791,141	49,233	840,374
End of Year	\$ 778,670	\$ 44,465	\$ 823,135

Statement	of Activities:	2025
ocaccinic	OI IICCI I ICICO.	

(for year ended May 31, 2025)	Without Donor	With Donor	Tota
SUPPORT AND REVENUE	Restrictions	Restrictions	
Contributions of cash and other financial assets			
Grants and contributions	\$ 1,644,261	\$ 46,250	\$ 1,690,51
Dispute Resolution Center Act Grant	300,000		300,000
Contributed nonfinancial assets	191,843		191,843
Special event revenue	216,762		216,762
Less: Costs of direct benefits to donors	(53,441)		(53,441
Training fees	238,977		238,977
Rental income	16,587		16,587
Other revenue	22,499		22,499
Interest income	163		163
Net support and revenue	2,577,651	46,250	2,623,90
Net assets released from restrictions	44,465	(44,465)	
Total Support and Revenue	2,622,116	1,785	2,623,90
EXPENSES			
Program services			
Mediation services	1,968,513		1,968,513
Training	493,756		493,756
Total Program Services	2,462,269		2,462,269
SUPPORTING SERVICES			
Management and general	204,976		204,976
Fundraising	93,359		93,359
Total Supporting Services	298,335		298,335
Total Expenses	2,760,604		2,760,604
Change in Net Assets	(138,488)	1,785	(136,703
NET ASSETS			
Beginning of year	778,670	44,465	823,135
End of Year	\$ 640,182	\$ 46,250	\$ 686,432

# Financial Snapshot



# Ways to Give

#### **One Time Donation**

https://www.ccrchicago.org/one-time-donation-form

#### **Recurring Donation**

https://www.ccrchicago.org/monthly-donation-form

#### **CCR Training Scholarship**

https://www.ccrchicago.org/ccr-training-scholarship

#### **Donate Securities**

wtrumble@ccrchicago.org

#### **MORE WAYS TO GIVE**

- Qualified Charitable Distribution (to learn how to make a QCD, visit https://tinyurl.com/s3fcyamj)
- Donor Advised Fund
- Matching Gifts
- Beneficiary Designations
- Bequests through Wills or Revocable (Living) Trusts

For more information or questions, please contact CCR's Interim Executive Director Whitney Trumble at <a href="https://www.wtrumble@ccrchicago.org">wtrumble@ccrchicago.org</a>





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Jack Kande
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\*Alex Weinstein Vedder Price

\*current

Pictured top left to bottom right: Kenneth Gunn, Elizabeth Hermann Smith, Jennifer L. Dressler, Emily Harte, Katie Diggins, Richard (Rick) Aaronson, David H. Crawford, Joseph R. Dosch, Cole Eastman, Darla Finchum,
Tasha Francis Gerasimow, Aaron D. Harris, Hon. Jasmine Hernandez, Melissa Hirst, Michele M. Jochner, Betsy Lehman, Allison Margolies, Jaran R. Moten, Jenny Plagman, Justin F. Polach, Elizabeth Shaver, Anne Shaw, Heidi Steiner,
Nandika Suri. Erin Weber. Hon. Michael Zink. Kelli Garcia. Jack Kanade. Alex Weinstein

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\*Elizabeth van der Weide

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Laura Stempel

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AAA-ICDR

Access Living

Association for Conflict Resolution

Association for Conflict Resolution, Illinois Chapter

The Axelson Center

Better Business Bureau of Chicago and Northern Illinois

Build, Inc

CARPLS

Center for Disability and Elder Law

Chicago Bar Association

Chicago Bar Foundation

Chicago Center for HIV Elimination

Chicago Commission on Human Relations

Chicago Department of Public Health

Chicago-Kent College of Law – Illinois Institute of Technology

Chicago Public Schools

Chicago Valuntary Land C

Chicago Volunteer Legal Services

Circuit Court of Cook County

Circuit Court of Cook County Family Mediation Services

City of Chicago

Communities in Schools

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Detention Center

Cook County Office of the Public Guardian

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Housing Action Illinois

Illinois Department of Human Services

Illinois Housing Development Authority

Lawndale Christian Legal Center

Illinois Balanced and Restorative Justice

Illinois Department of Human Services

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Illinois JusticeCorps

Illinois Legal Aid Online

inQuest Consulting

Jackie Mack & More Realty

**JAMS Foundation** 

Law Center for Better Housing

Legal Aid Chicago

Legal Aid Society of Metropolitan

Family Services

Loyola University Chicago School of Law

Marty's Martini Bar

McHenry County College

Metropolitan Family Services

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Northwestern University Pritzker

School of Law

ODNOS

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Kennedy Bradley
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Larni Emerv

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Dominique Fenichell

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Kate Finch

Assistant Director of Training

Dezarae Garnett

Programs Manager-ERP

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Abigail Johnston

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Laurie Koel

Programs Manager-Mediation Services

Nayla Lee

Programs Manager-ERP

Jessica Lusky

Assistant Director of Programs-Mediation Services

Nicky Margolis

Programs Manager-Mediation Services

Jess Mondres Training Assistant

Kim Moran

JV Mediation Coordinator

Lvnn Murphy

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Tishonda Washington-Gibbs Programs Manager-ERP

Tiff Wright

Programs Manager-ERP

Yehemy Zavala Orozco

Bilingual Programs Manager-Mediation Services

## CCR thanks previous staff members for their dedication and service!

Lauren Asher
Kass Greenberg
Gabriel Herrera
Jonathan Kim
Cassie Lively
Ryland Rich
Angelica Serrano
A.Z. Wang
Njeri Williams
Erin Woolard



























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